

Customer Service – Inbound Call Center

OPPORTUNITY:

Lafayette Venetian Blind, Inc. is an established local manufacturer in West Lafayette, Indiana, since 1950. We are a wholesale manufacturer selling an extremely high end product to the retail sector throughout the continental US.

We manufacture and fabricate custom window treatments including draperies, vertical and horizontal blinds, wood blinds, pleated shades, woven wood and other shading products, as well as interior wood shutters. Additionally, we incorporate motorization into our products either by infra-red remotes or custom hard wiring. Visit our website at www.lafvb.com for a complete review of products and services.

We have several positions available in our Customer Service department due to recent and projected growth. We are looking for individuals to answer incoming calls and enter orders from our professional retail accounts. The shift that is currently available is 9:00 am - 6:00 pm and 10:00 am - 7:00 pm.

The ideal candidate will possess the following:

- Focus on positive customer experiences
- Demonstrate dependability, punctuality and be detail-oriented
- Enjoy working with an established, professional customer base in the high end product category of window fashions
- Possess basic computer skills and are capable of working in a fast paced environment

We provide:

- 1. A relaxed, team based work environment
- 2. An opportunity to develop both professionally and personally
- 3. A solid combination of starting pay, growth potential, benefits and stability

If the above sparks your interest, please submit resume and complete the application at:

Lafayette Venetian Blind 3000 Klondike Road West Lafayette, IN 47906 humres@lafvb.com