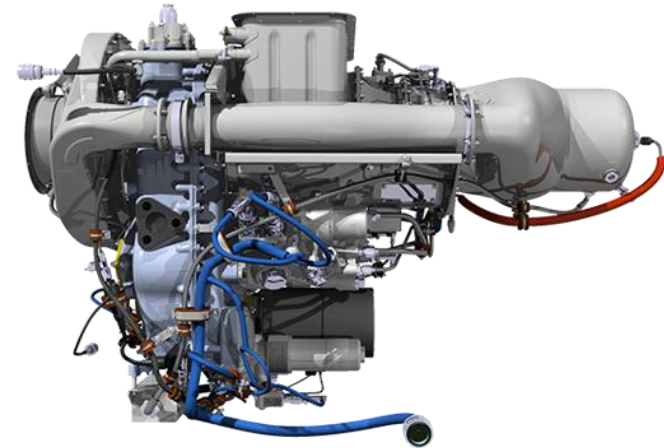


Services Portfolio



M250® & RR300®

- October 18, 2017



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Rolls-Royce

Introduction

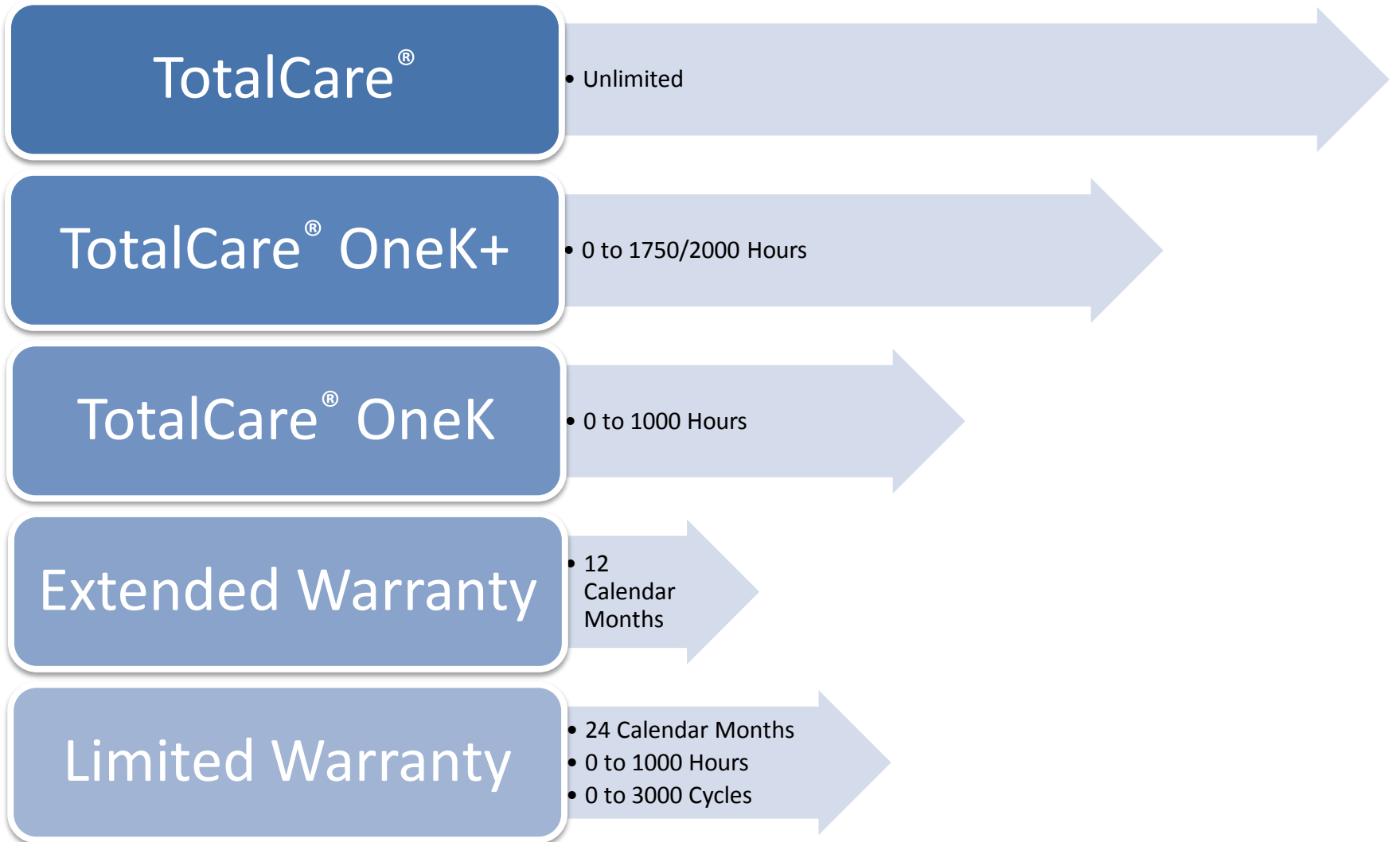


Rolls-Royce engines are some of the most advanced machines ever designed and built. We take pride in keeping our customers' engines at the peak of operating efficiency and reliability. We recognize that different operators have different requirements throughout a product's lifecycle and these can best be satisfied via a wide range of flexible and innovative services to help customers keep their engines generating maximum value for as long as they have them.

Services Portfolio

- **Foundation Technical Services (FTS)**
 - Technical Support from the OEM for organizational level (O-level) troubleshooting, access to Indianapolis 24/7 Operations Center Support, Technical Query Answering, Supplying Technical Variances, Supplying Technical Investigations, and *Technical Publications (Optional Service)*
- **Flex Field Service Representative (F-FSR)**
 - Qualified technician from Rolls-Royce will deploy to the Customer's operating location on a pre-arranged recurring quarterly interval to provide flight line engine support.
- **Field Service Representative (FSR)**
 - Qualified technician from Rolls-Royce who will deploy to the Customer's operating location as a full-time OEM representative embedded with the customer to provide flight line engine support.

Engine Coverage Time Summary



Services Coverage Summary

	F-FSR	FTS	Transferable	Unscheduled Event(s)	LRUs	Technical Publications	Training	Service Bulletin Incorporation	Consumables	Transportation/Shipping	Workscope Creation	Mgmt. of Engines/LRUs through the Mx. Facility	Scheduled Event(s)	Life Limited Parts	FSR	ODA
TotalCare	●	●	●	●	●	●	●	●	●	●	●	●	●	●	○	○
TotalCare OneK+	●	●	●	●	●	●	●	●	●	●	●	●			○	○
TotalCare OneK	●	●	●	●	●	●	●	●	●	●	●	●			○	○
Warranty	Limited	Limited	●	●												
Extended Warranty	Limited	Limited	●	●												
FSR	■	●				○	○								■	○
F-FSR	■	Pre Req				○	○								■	○
FTS	○	■				○	○								■	○
ODA	○	Pre Req				○	○									■
No Service Contract	ICA	ICA														

- *Included Service*
- *Optional Additional Service*
- Pre Req *Pre Requisite*
- ICA *Instructions for Continued Airworthiness*