

## Good afternoon,

This afternoon Governor Holcomb issued an Executive Order to ensure that the maximum number of Hoosiers self-isolate in their homes, as much as possible. This is being called the "Stay at Home Order" and is in effect from March 25th through April 6th. Financial Health Federal Credit Union has taken this order to heart and understands that our Governor is doing everything that he can to slow the spread of COVID-19.

Financial Health Federal Credit Union is a financial services provider and is considered an essential businesses according to the Executive Order. This means that we will remain in operations. It is important for all of us to do everything we can to meet the requirements of the Governor's Executive Order.

Although we are open, we want to encourage you to follow the restrictions of the Governor's Executive Order and stay at home to help slow the spread of COVID-19. Most of your banking needs can be met without coming in to the credit union, are safer during the current health crisis we are facing, and available to you 24/7:

- Online Banking www.FHealthFCU.org
- Mobile App

- Access Line Telephone Banking
- **ATM Access**

With these services, you can check balances, transfer funds, view transactions, pay bills, and much more. Plus, you may apply for a loan using either Online Banking or by phone. We also want to encourage our members to use their debit cards for purchases.

We continue to monitor public health guidance from federal, state and local governments, and will update our website as well as our social media platform Facebook with the most up-to-date information related to the Credit Union's actions, including any changes to service availability and hours, that may affect members.

If you've been impacted by Coronavirus (COVID-19) and need our support, we're here to help. We want to assist affected members and have short-term personal loans, loan skip-a-payment programs, and other options available.

Thank you for your understanding and patience as we work together to safeguard the health of our communities.

Shawn Wolbert, President/CEO